What is the Student SSO Portal?

The Student Single Sign on Portal – is a web based app that allows a Challenger Institute student to login and access internal college web based resources from a single dashboard. A student only logs in once and then can access multiple resources automatically. This includes iConnect, SP3 and Moodle. The Student SSO Portal allows you to manage your account more efficiently – if you’ve never logged in before or your password is expired you will be asked to change it.

How do I access the Student SSO Portal?

Browse to https://student.challenger.wa.edu.au – it’s that simple!

This sounds great! Which web applications are currently supported?

The current list of supported applications are as follows:

- Blackboard
- iConnect
- Student Portal (SP3)
- Moodle
- Manage My Account (Quest Self Service)

We also provide web links to the following resources:

- Learning Resource Centre “E-Resources”
- Student Wi-Fi (Setup Guide)

What device / browser am I required to use with the Student SSO Portal?

The Student SSO Portal supports formatting for both full desktop and mobile web browsers. Recommended web browsers are as follows:

- Windows – Internet Explorer or Google Chrome
- Mac – Safari or Google Chrome
- iOS – Safari
- Android – built-in Android browser or Google Chrome

Any device that runs the above browsers is supported.
I have never logged into the college network before, how does this help me?

If you are an external student, or simply don’t come onsite to a Challenger campus, or want to be able to access the college resources after hours, this will give you quick and easy access to the college resources and information.

Once you obtain your 03 username and default password from your lecturer, you will be able to login to the college network from any Internet connected device. The Student SSO Portal will ask you to change your password on the first login, if you have never logged in using your account before.

What about if my account password has expired?

The same goes for a student whose account password has expired. Upon logging in to the Student SSO Portal, you will be asked to change your password.

What if my account is locked out or it is not accepting my password?

You can use the Quest Password Management tool to reset your account (by clicking on the “Forgot Password? Click Here” link below the Logon button). You must be registered with Quest Password Management (Self Service) before being able to use this to reset your account.

The quest URL is https://qpedu.challenger.wa.edu.au/QPMUser

Co-incidentally once you are logged into the Student SSO Portal you can setup your self-service questions by clicking on the Manage My Account link.

Ok so what are the detailed steps to logon to the Student SSO Portal?

1. Browse to https://student.challenger.wa.edu.au
2. Click on the Username dialog box – enter your Student ID an example of this is 03987654321
3. Enter your password and click the logon button.

After a period of inactivity, you will be automatically logged out of the college network for security reasons.